



# Reasonable Adjustments

### What are Reasonable Adjustments?

Reasonable adjustments are changes we can make to help everyone use our service more easily.

You might not know which reasonable adjustments will help your child until you visit us. You can tell us what support your child may need at any time and change it if needed. We know that some days your child may need more help than other days.

We will do our best to make changes that help your child. Sometimes, we may not be able to make every change, but we will try to find other ways to support you.

This Reasonable Adjustments menu has been designed to support you with discussing what adjustments your child may need and what we can offer.

### **How to request a Reasonable Adjustment**

- call 02476961455 before your appointment with us
- tell the Speech and Language Therapist/Assistant at your appointment for future appointments

## **Preparation**

Before your visit, we can provide information, answer any questions you may have, and help you get ready for your child's appointment.

Photos of our clinic



A **profile** of the therapist/ therapy assistant you will be meeting.



Video of clinic



Photos and leaflet of our Family Hubs



Request an **appointment letter** with date, time, and location of your appointment.



Bring your **health passport** to your appointment if you have one



## Communication

Let us know if your child requires any aids to communicate during the appointment.



Pen and paper



Communication Boards or book



Interpreter, including BSL



Makaton

## **Movement**

Appointments can range between 30 minutes to an hour. We understand that can be a long time to sit in one place.



**Movement breaks** 



**Fidgeting/Stimming** 



Fidget/ Stim toys – feel free to bring your own.



Break

If your child needs to step out of the room for a moment, please let us know.

Other

If you have other requests, please let us know.

## **Sensory Differences**

Let us know how we can support your child's sensory differences.

Your child is welcome to wear their ear defenders, headphones, or earplugs.



You are welcome to bring a weighted blanket or fidget toys.



**Sensory breaks** – please let us know if your child would benefit from a break to regulate



**Touch** – please let us know if your child does not like to be touched.



Other

If you have other requests, please let us know.

## **Accessing Information – Written and Visual**

If your child requires adjustments to the written resources we may use with them, please let us know.



**Coloured paper** 

Aa

Large print font

You are welcome to bring your own **overlays** or equipment to support visual impairments.

#### Other

If you have other requests, please let us know.

## **Accessing Information – Verbal and Auditory**

We will be talking to you and interacting with your child during our sessions. If you or your child needs support communicating, let us know.

### **Processing time**

We will give you and your child extra time to think.



## **Decision making**

You can have time to make decisions after the appointment and contact us know when you are ready.

### AAC / Nonspeaking

If your child is non-speaking or uses apps to communicate.



### **Writing notes**

We can write things down for you as we go through the appointment.



#### Slow down

Share with us if you need us to slow down, pause, repeat, or rephrase something.



#### Other

If you have other requests, please let us know.